



STATE OF WISCONSIN
BOARD ON AGING AND LONG TERM CARE
1402 Pankratz Street, Suite 111
Madison, WI 53704-4001

Ombudsman Program (800) 815-0015
Medigap Helpline (800) 242-1060
Part D Helpline (855) 677-2783
Fax (608) 246-7001
<http://longtermcare.wi.gov>

MEMBERS of the BOARD
Barbara M. Bechtel
Michael Brooks
Tanya L. Meyer
Dr. Valerie A. Palarski
James Surprise
Dr. Dale B. Taylor

EXECUTIVE DIRECTOR
And
STATE LONG TERM
CARE OMBUDSMAN
Heather A. Bruemmer

BOARD MEETING AGENDA
Wednesday, May 16, 2018
Central Office
1402 Pankratz Street, Suite 101
Madison, WI 53704

- 9:00am Welcome, Call to Order: **Tanya Meyer**, Chair
Changes to Agenda
Approval of Agenda
Approval of Minutes (February 28, 2018)
- 9:15am Remarks from a Board Member: **James Surprise**
- 9:30am **Mike Austin, Policy Director, Office of Attorney General Brad Schimel, Wisconsin Department of Justice:** The Attorney General's Elder Abuse Task Force Overview
- 9:45am Break
- 10:00am **Otis Woods**, Department of Health Services, Administrator, Division of Quality Assurance: "Nursing Home and Assisted Living Oversight Updates"
- 11:15am **Rachel Selking**, Lead Ombudsman: "A Person-Centered Approach to Risk"
- 11:45am Working lunch
- 12:30pm Comments from the public
- 12:40pm **Christopher McElgunn**, Counsel to the Board: Legislative updates
- 1:00pm **Vicki Buchholz**, Medigap Helpline Services Supervisor: Program updates
- 1:20pm **Kim Marheine**, Ombudsman Services Supervisor: Program updates
- 1:40pm **Kellie Miller**, Volunteer Services Supervisor: Presentation of the 2018 Louise Abrahams Yaffe Volunteer Ombudsman Program Award Recipient: Erin M. Arndt
- 2:00pm **Heather A. Bruemmer**, Executive Director/State Ombudsman: Administrative Report
- 2:30pm Other issues to come before the Chair
- Next meeting dates for 2018: 8/8, 10/31
- Adjournment